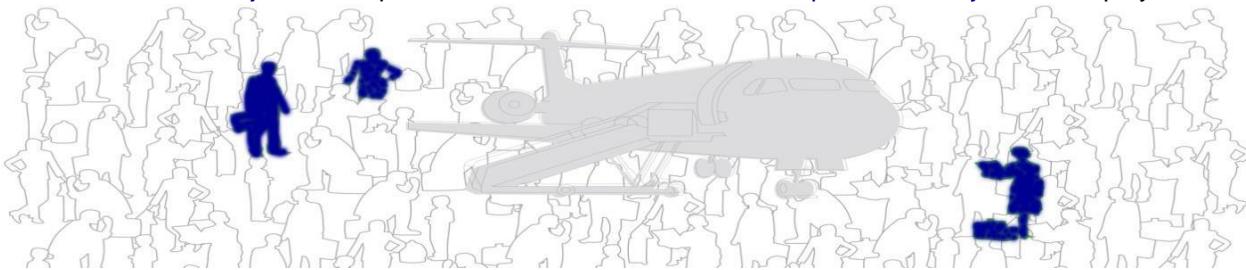


V Fraportu Slovenija smo močno zavezani zagotavljanju najvišjih standardov kakovosti naših storitev, varovanju okolja ter varnosti in zdravja naših zaposlenih.

Fraport Slovenija has a firm commitment to ensuring the highest standards of quality of our services, environmental protection and occupational safety of our employees.



Prizadevamo si k izpolnjevanju strateških ciljev podjetja.

Zaposleni smo zavezani k uresničevanju skupnih ciljev: povečevanju števila potnikov letališča, števila premikov letal, teže oskrbljenega tovora in vlaganju v razvoj. Kazalnike uspešnosti procesov dela v podjetju budno spremljamo, se odzivamo na vsakršna odstopanja in stremimo k nenehnemu izboljševanju teh.

We strive to meet the company's strategic objectives.

As employees, we are committed to achieving shared goals: increasing the number of passengers, the number of aircraft movements and the cargo tonnage handled at the airport, and investing in development. We diligently monitor performance indicators in work processes at the company, responding to any shortfalls and striving to make improvements in all areas.

Skladnost poslovanja

Zavezujejo se k spremeljanju zakonodajnih in drugih zahtev ter jih pravočasno uvažamo v prakso na vseh področjih dela. Pri svojem delovanju upoštevamo potrebe in pričakovanja vseh notranjih in zunanjih deležnikov.

Compliance system

We are monitoring the legal and other requirements and put them into practice in a timely manner. We take into account the needs and expectations of all internal and external stakeholders.

Tesno sodelujemo z uporabniki naših storitev.

Izvajanje in oblikovanje storitev poteka z najvišjo mero upoštevanja želja in potreb naših uporabnikov ter poznavanja lastnih zmožnosti.

Merjenje zadovoljstva naših strank je stalnica, rezultati so pomembna iztočnica pri načrtovanju prihodnjega razvoja.

We work closely with the users of our services.

In designing and providing our services we have the utmost respect for the wishes and needs of our users, while maintaining full awareness of our own capacities.

We constantly monitor customer satisfaction, and the results thus obtained form the basis for planning our future development.

Acting for sustainable development.

The company's development is planned and executed to benefit our immediate surroundings and the wider environment, without generating a harmful impact.

With social responsibility we focus on employees, society at large and environment.

We are acting green.

We are committed to promoting energy efficiency, using renewable sources and responsible treatment of waste and raw materials. Through sustainable procurement policy, we strive to use best environmental practices.

We are a family-friendly company, with concern for the development of our employees.

We are introducing measures that make it easier for employees to balance their professional and private lives. We provide for employees continual advancement through expert training and by teamwork, we are rising to the demanding challenges that we face, and strengthening relationships between our employees.

Health and safety at work come first.

We place great emphasis on preventing injuries and care for the preserving of the health of employees and all external users, which are involved in the operations at the airport.

Unforeseen events are analyzed, and in this way we continuously improve the existing work procedures in a proactive way.

We are aware that the basis for success is regular communication and awareness of the leaders, employees and all external stakeholders.

We are transparent, open and social.

We pursue the principles of proactive, honest, transparent and non-discriminatory communication style and timely response. Our doors are always open to those with a personal interest in the world of aviation, while the increasing popularity of social media allows us to give feedback and answers to the general public.

Smo družini prijazni in skrbimo za razvoj zaposlenih.

Vpeljujemo ukrepe, ki zaposlenim omogočajo lažje usklajevanje poklicnega in zasebnega življenja. S strokovnimi usposabljanji skrbimo za nenehen napredok zaposlenih ter s timskim delom izpolnjujemo zahtevne izzive in krepiamo odnose med sodelavci.

Varnost in zdravje pri delu sta na prvem mestu.

Dajemo velik poudarek na preprečevanju poškodb in skrbimo za ohranjanje zdravja zaposlenih in vseh zunanjih uporabnikov, ki so vključeni v izvajanje procesov na letališču. Nepredvidene dogodke analiziramo in na ta način na proaktivni način stalno izboljšujemo obstoječe postopke dela. Zavedamo se, da je temelj uspeha redno komuniciranje in ozaveščanje vodij, zaposlenih in vseh zunanjih deležnikov.

Smo transparentni, odprti in družabni.

Zasledujemo načela proaktivnega, poštenega, transparentnega in nediskriminatornega komuniciranja ter pravočasnega odzivanja. Naša vrata so odprta za tiste, ki jih pobližje zanima letalski svet, širši javnosti pa smo za vprašanja na voljo tudi na vedno bolj priljubljenih družabnih spletnih straneh.

Dr. Babett Stapel, I.r.

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